

Wenatchee Fire & Rescue 2007 Annual Report



Serving the Citizens of Wenatchee since 1895

Wenatchee Fire & Rescue 2007 Annual Report

Table of Contents

| | | |
|---|----------------|--|
| Fire Chief's Message | Page 1 | |
| Mission Statement & Organizational Chart | 2 | |
| Personnel Photos – Administration & A Shift | 3 | |
| Personnel Photos – B Shift & C Shift | 4 | |
| 2007 Work Plan & Annual Report Performance Measures | 5 | |
| Performance Indicators | 6 | |
| Call Volume & Types of Calls | | |
| Budget & Personnel Comparison | | |
| Response Time Standards | | |
| Responsibility & Accountability Model | | |
| Division Reports | 10 | |
| Administration | | |
| Goals & Objectives | | |
| Policies | | |
| Capital Facilities | | |
| Operations & Training | 13 | |
| Training Requirements | | |
| Hazardous Materials Training | | |
| Technical Rescue Programs | | |
| Training House Burn | | |
| DOE Spill Control Equipment Training | | |
| Prevention | 19 | |
| Inspections & Plan Reviews | | |
| Public Education Programs | | |
| Public Education Events | | |
| Fire Investigation | | |
| | | |
| Division Reports, continued | | |
| Emergency Management | Page 23 | |
| Organization | | |
| NIMS & CEMP | | |
| Exercises | | |
| Personnel | 26 | |
| Promotions | | |
| Recruits | | |
| Support Staff | | |
| Retirees | | |
| Major Events | 30 | |
| January 7 Windstorm | | |
| Chief Harris Funeral Service | | |
| Cascadian Apartment Fatality & Red Brick Manor Apartment Fires | | |
| Easy Street & Miscellaneous Fires | | |
| Special Recognition | 34 | |
| Firefighter Mike Atkinson – Firefighter Assistance Grant | | |
| Captain Mike Hughes – Fire Engineering Magazine Feature Article | | |
| Hometown Heroes | | |
| Good Citizen Awards | | |
| Community Events | 38 | |
| 31 st Annual Softball Tournament | | |
| 2007 Community Events | | |
| 2008 Goals | 40 | |

Fire Chief's Message

Under the direction of the Mayor and City Council, it is my pleasure to submit to the community the Wenatchee Fire & Rescue 2007 Annual Report. This report has been prepared to highlight the performance and activities accomplished by the Department and provide statistical information on the services we provide. Our 2007 focus and strategy was a foundation for our future. It can be summarized with the following **"targets for excellence."**

Our People: The people in our Department are our most important resource. Our commitment to career development and progressive standards and competencies of personnel at all levels in the organization promotes optimal performance of our people and services to the public.

Our Service: We focus on providing excellent service through on-going planning and improvements. Our annual work plan sets direction for program and service levels. Clear goals and specific objectives ensure planning, accountability, and our focus on customer service.

Our Partnerships: The performance and service of our Department would not be possible without the partnerships and collaborative efforts of other City departments, our community's private ambulance providers, and the automatic and mutual aid agreements with neighboring fire districts.

Our Infrastructure: Infrastructure improvements for our facilities and apparatus is the final target for excellence. Strategic planning is essential to focus on the challenges and opportunities that must be met to provide for the service needs of tomorrow.

The accomplishments contained within this report would not have been attained without the collective effort of all the Department's Divisions and personnel.

During this past year it has been an honor for me to be part of the leadership team that is dedicated to meeting the service needs of today, while preparing for the challenges of tomorrow.



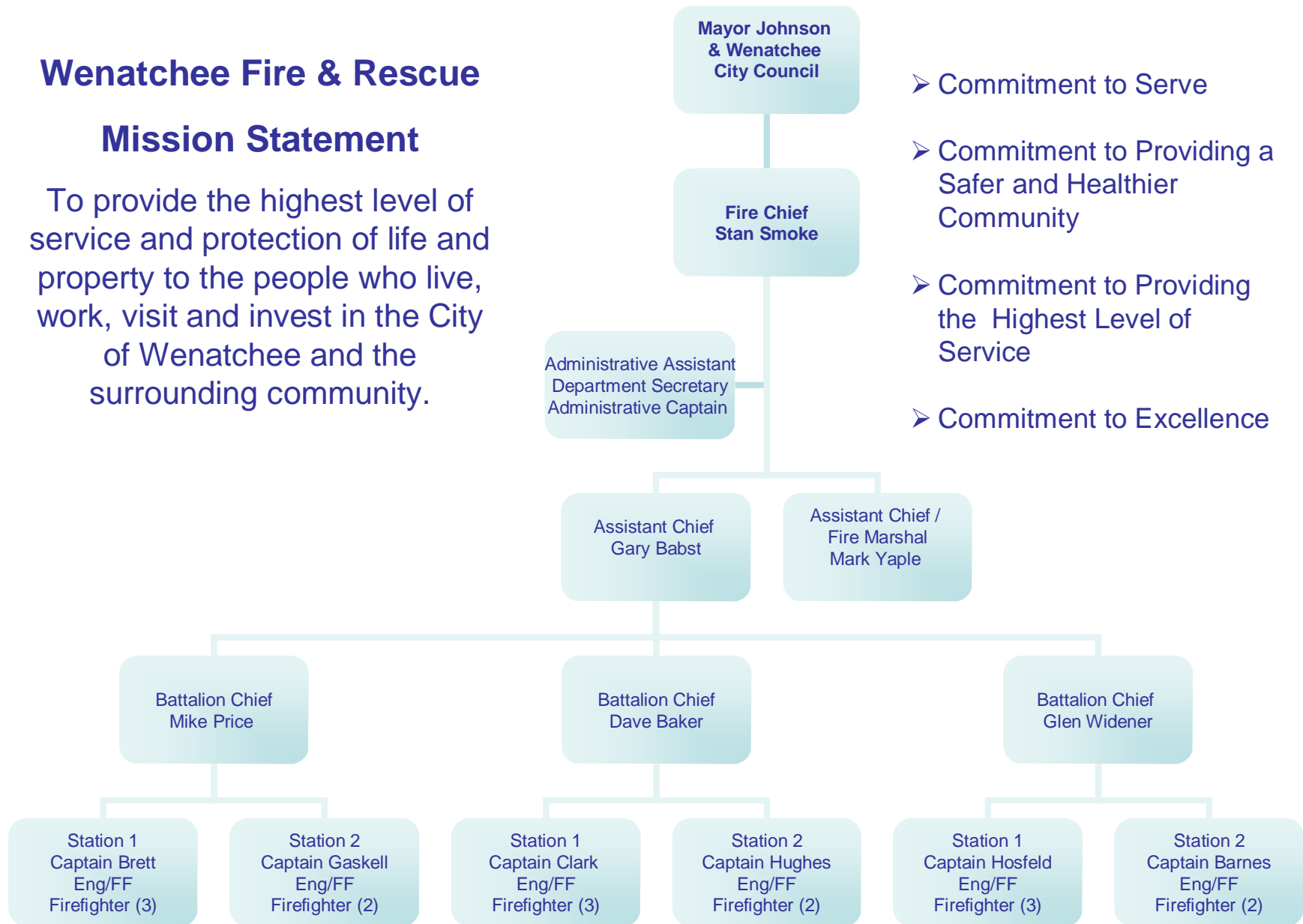
Chief Stan Smoke

Wenatchee Fire & Rescue

Mission Statement

To provide the highest level of service and protection of life and property to the people who live, work, visit and invest in the City of Wenatchee and the surrounding community.

- Commitment to Serve
- Commitment to Providing a Safer and Healthier Community
- Commitment to Providing the Highest Level of Service
- Commitment to Excellence



Wenatchee Fire & Rescue Personnel

Wenatchee Fire & Rescue Administration



Assistant Chief Gary Babst



Fire Chief Stan Smoke



Assistant Chief / Fire Marshal
Mark Yaple



Administrative Assistant
Cindy Blaufuss



Department Secretary
Yolanda Garcia

Wenatchee Fire & Rescue Battalion A



Captain Brian Brett



Battalion Chief Mike Price



Captain Tyke Gaskell



Engineer Chris Paul



Firefighter Glenn Smith



Engineer Rick McBride



Firefighter Bob Brownlee



Firefighter Mike Day



Firefighter David Voss



Firefighter Rick Buchanan

Wenatchee Fire & Rescue Personnel

Wenatchee Fire & Rescue Battalion B



Captain Doug Clark



Battalion Chief Dave Baker



Captain Mike Hughes



Engineer Kelly Lindemann



Firefighter Darin Radcliffe



Engineer Dave Noble



Firefighter Dan Bass



Firefighter Dustin Armitage



Firefighter Lyle Stewart



Firefighter Andy Davidson

Wenatchee Fire & Rescue Battalion C



Captain Bruce Hosfeld



Battalion Chief Glen Widener



Captain Mitch Barnes



Engineer Evan McCallister



Firefighter Mike Atkinson



Engineer Kirk Hinkley



Firefighter Craig Grinde



Firefighter Joe Monahan



Firefighter Peter Rigelman



Firefighter James Bailey

Direction:

2007 Work Plan

The annual work plan is a management tool that sets direction for program and service levels. It is a management-by-objective plan that ensures accountability, budget planning, current policies and procedures, and specific timelines for reporting improvements and accomplishments.

Quarterly reviews and reports were used to monitor progress and promote successful completion of goals and objectives.

Work Plan goals, objectives and action plans were developed for six areas:

- **Administration**
- **Operations**
- **Training**
- **Prevention**
- **Emergency Management**
- **Fire Facilities**



Each objective is given a priority based upon the following:

- **High** – Assists the Department in providing a safer work environment or is necessary to ensure progress in essential fire department services.
- **Medium** – Produces a more desired condition related to essential services.
- **Low** – Improves an existing adequate program.

Reflection:

2007 Annual Report Performance Measures

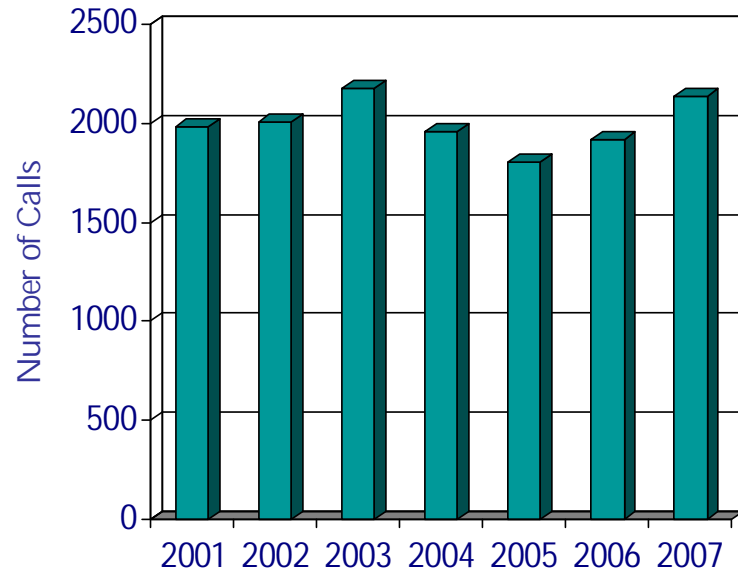
Measurements that gauge the Fire & Rescue Department's program efficiency and effectiveness relative to a meaningful standard or baseline.

- Performance and productivity measures that will allow comparison with other cities and fire departments.
- For this report, the measures are grouped into four categories:

- **Spending and Staffing (Inputs)**
- **General Information**
- **Work Load (Outputs)**
- **Results (Outcome)**

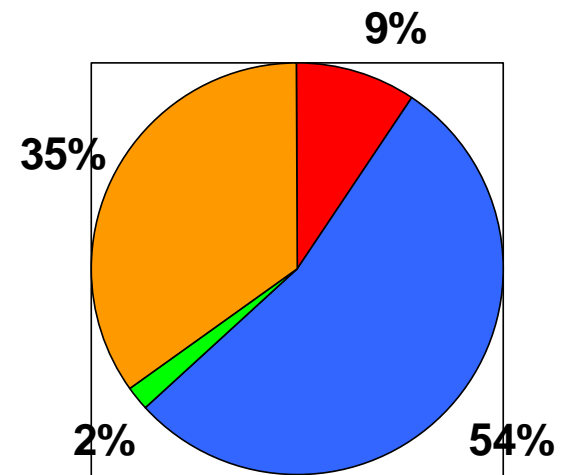
2007 Performance Indicators

Call Volume & Types of Calls



Call Volume

- There were 2137 calls for service during 2007
- An 11.5% increase in service calls over the previous year



Types of Calls

| | |
|----------------------------|-------------|
| Fires | 202 |
| Medical | 1148 |
| Hazardous Materials | 38 |
| Other | 749 |
| Total Calls | 2137 |

"Other" includes false alarms, service calls, good intent calls and citizen complaints.

2007 Performance Indicators

Budget and Personnel

| City | Budget | Population | Cost per Capita | Career Firefighters | FF per 1000 |
|--------------------------------|--------------------|---------------|-----------------|---------------------|-------------|
| Wenatchee | \$3,726,150 | 30,270 | \$123 | 34 | 1.1 |
| Bremerton | \$6,824,622 | 35,810 | \$191 | 50 | 1.4 |
| Longview | \$5,525,640 | 35,710 | \$155 | 36 | 1.0 |
| Mount Vernon | \$3,912,488 | 29,390 | \$133 | 35 | 1.2 |
| Pasco | \$3,539,260 | 50,210 | \$70 | 48 | 1.0 |
| Pullman | \$3,731,706 | 26,860 | \$139 | 20 | 0.7 |
| Walla Walla | \$4,169,242 | 30,900 | \$135 | 45 | 1.5 |
| Comparable Average Cost | | | \$137 | | 1.1 |

Wenatchee:
The cost of fire service protection per capita in 2007 was \$123. This figure is based on the 2007 Fire & Rescue Department budget of \$3,726,150 and a population of 30,270.

Comparable Cities:
The average cost of fire service protection per capita for comparison cities in 2007 was \$137.

Wenatchee:
The number of career firefighters per 1000 population in 2007 was 1.1. This figure is based on 34 career firefighters and a population of 30,270

Comparable Cities: The average number of career firefighters in comparison cities during 2007 was also 1.1

Firefighters respond to a variety of situations including fires, medical emergencies, traumatic injuries, rescues, and hazardous material incidents. The incidents are both urgent and unscheduled. The common factor in all these situations is the critical need for a rapid **response time**. Measuring response time is a key to judging department performance that maximizes the opportunities for positive outcomes.

In 2005 Washington State passed Legislation requiring career fire departments to establish **Response Standards** and report the outcomes annually to elected officials. This table illustrates the 2007 Response Standards for Wenatchee Fire & Rescue and outcome for each required response standard.

2007 Performance Indicators Results – Response Times

| | Standard | Outcomes |
|---------------------------------------|----------|----------|
| Turnout Time: 60 Seconds | 90% | 90% |
| Fire Response First Engine: 5 minutes | 90% | 97% |
| Full Alarm Fire Response: 8 minutes | 90% | 89% |
| Emergency Medical: 5 minutes | 90% | 94% |
| Emergency Medical (ALS): 10 minutes | 80% | 95% |
| Hazmat (Operations): 5 minutes | 90% | 88% |
| Hazmat (Technician): 5 hours | 90% | 67% |

The first response fire apparatus for the City of Wenatchee meet and exceed the minimum response time standards for fires and emergency medical calls established by the Department.

Data to verify the minimum response times for Advanced Life Support (ALS) (patient care procedure response time) established by the Regional EMS and Trauma Care Council and approved by the State Department of Health was provided by the City's two private ambulance providers (Ballard and Lifeline Ambulance Service).

Response Time Performance Issues (Predictable Results)

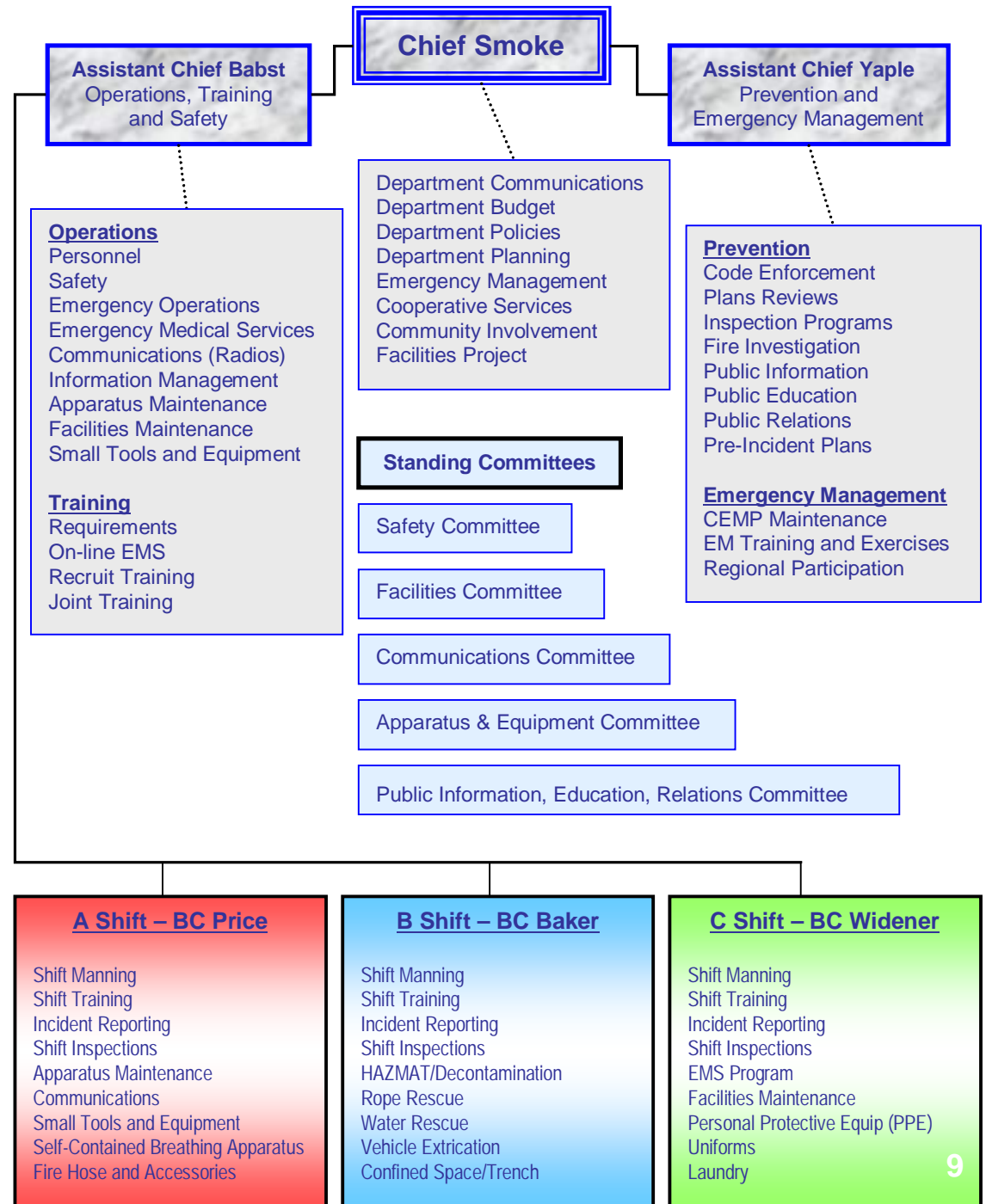
- Station 41 (126 S. Chelan Avenue) response apparatus cannot meet the response time standards consistently in two areas:
 - The response districts (map pages) to the far southwest due to distance and time of day traffic congestion.
 - Incidents on or beyond the George Sellar Bridge due to time of day traffic congestion.
- Station 42 (1420 Maple Street) response apparatus cannot meet the response time standards consistently in two areas:
 - North Wenatchee Avenue near the Wenatchee River Bridge due to time of day traffic congestion.
 - The Fifth Street addresses due to distance and time of day traffic congestion.
- Technician level hazardous materials response teams that travel from Spokane or the Seattle/ Tacoma area in the State cannot meet the minimum response time standards consistently.

Plan of Action

- Response zones for Station 41 and Station 42 were modified in 2007 to increase response time standards success along the 5th Street area occupancies.
- An architectural design firm has been selected to verify present and optional fire facility sites that will minimize the traffic congestion response time issues projected in the City's future.

Responsibility and Accountability Model

2007 Programs & Committees



The Fire Administration Division provides direction and management of the Department. Goals and objectives were developed to guide the Department toward improvement and efficiencies in important administrative functions and programs.

2007 Division Reports Fire Administration

Communication

Goal: Facilitate effective Department communications

- ✓Quarterly Shift Meetings
- ✓Weekly Updates
- ✓Monthly Staff Meetings
- ✓Monthly Labor / Management Meetings
- ✓Standing Committee Reports
- ✓Timely Meeting and Information Reporting

Policies

Goal: Revise and Update Department policies

- ✓O&I's revised to new procedure and guideline format (SOP/SOG)
- ✓Completed review/update of procedures and guidelines.

Planning

Goal: Promote planning for organizational growth and development

- ✓Current eligibility lists posted for all positions
- ✓Began strategic planning process

Facilities

Goal: Develop a strategy to construct or remodel fire facilities and training site

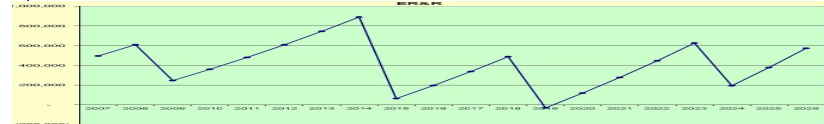
- ✓Capital project planned for 2008



Budget and Fiscal Efficiency

Goal: Encourage fiscal efficiency and effectiveness

- ✓Assigned accountability for budget line items
- ✓Provide training and resources to monitor expenses
- ✓Developing apparatus replacement schedule
- ✓Developing staff vehicle replacement



Goal: Increase Programs and Services through Funding Alternatives

| | |
|-----------------------------------|----------|
| ✓DOE Spill Response Grant | \$35,773 |
| ✓Home Land Security Grant | \$32,563 |
| ✓State Fire Marshal Reimbursement | \$5,004 |
| ✓ALCOA Training Billing | \$3,648 |
| ✓Easy Street Fire Mobilization | \$3,282 |
| ✓FEMA Grant Laptop | \$2,500 |
| ✓EMS Pre-Hospital Grant | \$1,439 |
| ✓Douglas County Mutual Aid | \$653 |

| | 2007 Budget | Total Expenditures | |
|----------------|--------------------|-----------------------|------------|
| Administration | \$277,836 | \$218,211 | 79% |
| Suppression | \$3,117,057 | \$3,085,310 | 99% |
| Prevention | \$169,811 | \$193,540 | 114% |
| Training | \$111,155 | \$107,748 | 97% |
| Facilities | \$50,291 | \$43,917 | 87% |
| Total | \$3,726,150 | \$3,648,726 | 98% |

2007 Division Reports

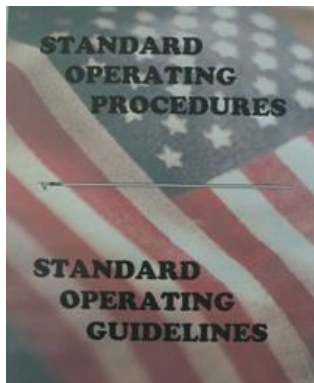
Fire Administration - Policies

Goal: Revise and update Department policies

Updated Standard Operating Procedures and Guidelines

In 2007 the Department completed format changes and updates of the Standard Operating Procedures (SOP's) and Standard Operating Guidelines (SOG's).

Updating policies and procedures will facilitate compliance with current laws, regulations and standards of emergency services.



Two new State mandated policies were added in 2007 to address storm water and heat related illness.



Storm Water Discharge Management and Mitigation Policy

In May, WF&R modified policies and procedures regarding vehicle washing, hose drills, and hydrant and sprinkler system flushing to comply with the City's Eastern Washington Storm Water Management Permit. Mitigation equipment (drain guards, catch filters and booms) were also purchased.

Heat Related Illness Policy

In August the Department instituted a Heat Related Illness Policy to ensure the safety of firefighters when working conditions such as air temperature, humidity, radiant or conductive heat, severe workload and personal protective equipment may create an unsafe working environment.

2007 Division Reports

Fire Administration - Facilities

Goal: Develop a strategy to construct or remodel fire facilities and training site

In 2007 the Department established a fire facilities committee to begin exploring fire facility and training site options.

In **September** a Request for Qualifications was developed and eight submittals were received. A short list of four architectural design firms was developed.

In **October** a selection committee interviewed the final four perspective firms. A priority ranking based on fire service experience that will meet Department and City needs was established.

In **December** the City Council approved TCA Architects for architectural and engineering design services and the Department will enter contract negotiations for “pre-bond” work that will include needs assessments, site selection support, site and building design concept, and bond support.



Station 41
136 S. Chelan Avenue



Station 42
1420 Maple Street

2007 Division Reports

Operations & Training – **Mandated Training Requirements**

Firefighter Safety

- Respiratory Protection
- Asbestos Awareness
- Hazard Communication
- Hearing Conservation
- Passport Accountability
- Bloodborne / Airborne Pathogens

Personal Protective Equipment (PPE)

- Breathing Apparatus Competency
- PPE Equipment Limitations
- SCBA Limitations

The Operations, Training and Safety Division is responsible for the readiness of Department resources and provides Department personnel with the training necessary to competently and safely respond to a broad range of emergencies. During 2007 goals and objectives were developed to guide the Department toward improving career development standards and competencies.

Fire Suppression

- Strategy & Tactics
- Live Fire Training
- Search & Rescue
- Overhaul
- Rapid Intervention Teams
- Incident Command

Special Operations

- Wildland Fire Refresher
- Shore-Based Water Rescue
- Confined Space
- Rope Rescue
- Hazardous Materials

Emergency Medical

- EMT Refresher
- Mass Casualty Incidents



2007 Division Reports Operations & Training - Wenatchee Conferences



Numerous State conferences and workshops are held in the Wenatchee area each year. One of the most cost-effective strategies for promoting personnel career development with limited training funds is through the Department's active participation in hosting and attending local training and educational opportunities.

Washington State Firefighter Association 2007 Fire School & Conference

- Captain Clark – Officer Development
- Firefighter Rigelman – Hands on Pumping, Extrication, Emergency Scene Operations
- Engineer Lindemann and Firefighter Rigelman – EVAP Train the Trainer
- Firefighter Davidson – A Lead Instructor for Flashover Training Trailer

Washington State Fire Chief Hazmat & Special Operations Conference

- Captain Brett – MCI Trauma & Triage, Auto Extrication, Hazmat IQ
- Firefighter Davidson – Hazmat IQ, Propane Train the Trainer, Bucket Chemistry
- Captain Clark – Instructed Basic Rope Rescue
- Firefighter Monahan – Basic Rope Rescue

Washington State Fire Training and Safety Officers 2007 Conference

- Captain Brian Brett, Captain Bruce Hosfeld, Firefighter Atkinson, Firefighter Bailey, Firefighter Rigelman – Command competency, Firefighter tactics and strategy, Fire Officer I

Washington Fire Investigation Conference

- Battalion Chief Baker and Captain Gaskell – Digital photography, electrical and fuel gas investigation.

Excelling as a First Time Supervisor

- Captain Clark, Engineer McBride, Firefighters Atkinson and Bailey - Managerial and supervisory skills, delegating, communicating, conflict resolution, working with difficult people.

Washington Public Fire Educators

- Department Secretary Yolanda Garcia – Public Education and Leadership

Municipal Budgeting Workshop

- Chief Smoke and Assistant Chief Yapple - Municipal revenue, budgeting, long-range planning, developing fiscal accountability through policies and budget monitoring.



2007 Division Reports – Operations & Training

Hazardous Materials Training

Hazardous materials incidents encompass a wide variety of potential situations including fires, spills, transportation accidents, chemical reactions, explosions and similar events. Hazards involved may include toxicity, flammability, radiological exposure, corrosives, explosives, health, and chemical reactions.

The local industry, agriculture and related rail and highway transportation of the Wenatchee area creates an increasing concern for hazardous material releases and the risk to the community health, safety, property, and environment.



Hazmat On-Scene Incident Command

In April the Department hosted a 24 hour **Hazmat Incident Command** course organized with the State Fire Marshal's Office. Twenty two students from around the State attended, including thirteen Wenatchee Fire & Rescue personnel.



(NH3) Ammonia Emergency Response Training

In May Firefighter Davidson participated in an **Ammonia Response Review Class** at Stemilt Growers. The following day Shift B participated in a practical exercise that was conducted at the Miller Street Warehouse.

Quarterly Hazmat Training

In November Battalion Chief Glen Widener set up a practical exercise for the C Shift crew that simulated identification, isolation and containment of a hazardous substance.



Quarterly personnel training is required to maintain response readiness and skill competencies. Wenatchee Fire and Rescue personnel are trained to the **first responder operations level** (WAC 296-62-3112). They respond to the releases of hazardous substances for the purpose of protecting nearby persons, property, or the environment from the effects of the release. They are trained to respond in a defensive fashion to contain the release from a safe distance, keep it from spreading, and prevent exposures.

2007 Division Reports – Operations & Training

Technical Rescue Programs



Auto Extrication Training

Personnel review operational safety and tactics for handling motor vehicle accidents and the extrication of victims. The City's growing traffic congestion and the dangers of new vehicle technology and hybrid vehicles requires on-going training in auto extrication.

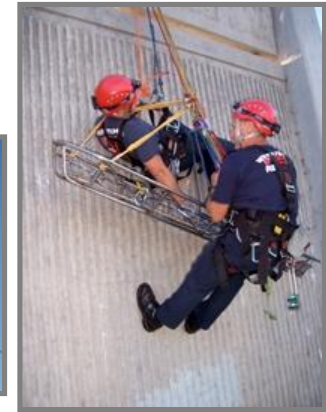
Water Rescue Training

With the Columbia River, Wenatchee River, and numerous bodies of water in the area, the need for water rescues continues to increase. WAC 296-305-05009 requires proper training and personal flotation devices for personnel that engage in water rescue operations.



Rope Rescue Training

The need for technical rescue continues to grow as the population increases along with the outdoor recreational opportunities of our community. WAC 296-305-05005 (Rope Rescue Operations) requires proper training and qualifications for employees engaged in rope rescue operations.



2007 Division Reports – Operations & Training

Training House Burn



**Training House Burn
Douglas County Fire District #2**

On May 22, Shift A had the opportunity to train with a live house burn. Recruit Joe Monahan and Captain Hosfeld (Shift C) joined them for some excellent training with a variety of fires. Hose stream practice included attacks with both water and foam lines.



Flash-over Conditions



Thermal Imaging Camera



The week before the live burn, recruit firefighters Dustin Armitage and Joe Monahan trained with Shift C on hose lays and vertical ventilation.



Vertical Ventilation

2007 Division Reports – Operations & Training

Department of Ecology Spill Control Grant



Spill Response - Boom and Anchor Training

In **April** of 2007 the City of Wenatchee was chosen to receive a cache of spill response equipment through the State of Washington Department of Ecology (DOE).

DOE Spill Control Equipment Training

In **May** personnel trained on the new DOE Grant spill response equipment. The morning was spent in the classroom and the afternoon was down at the Orondo Street Boat Ramp. Firefighter Davidson also participated in eight hours of DOE training at Hydro Park on the following day.



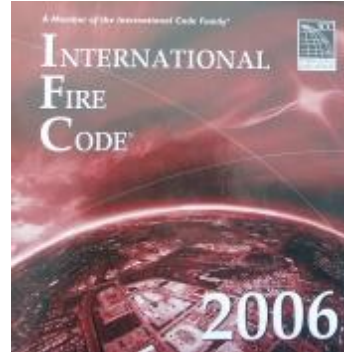
Spill Control Exercise

In **September** Shift A participated in a training exercise at Confluence Park. This training was in anticipation of the regional drill being held in October. The DOE led the training which focused on boom and anchor deployment. The deployment simulated a diversion of a spilled liquid away from sensitive areas.

2007 Division Reports - Fire Prevention Inspections, Plan Review

International Fire Code

In 2007, Wenatchee City Council officially adopted the 2006 International Fire Code (IFC). Fire and life safety code requirements are based on the IFC.



Fire and Life Safety Inspection Program

Every year the Department conducts **fire and life safety inspections** in commercial businesses, industry, and special occupancies throughout the City.

2007 Inspection and Permit Totals

| | |
|---|------|
| Fire and Life Safety Inspections | 1541 |
| Fire Protection System Installation Inspections | 132 |
| Fuel Storage Tank Inspections | 106 |
| Fire Department Occupancy Permits | 318 |

Plan Review Program

During the plan review process, the Department works closely with the Planning, Building, Engineering, and Water Departments to ensure all new developments and buildings meet the intent of the International Fire and Building Codes and other applicable National Standards.

Plans for developments, buildings, fire sprinkler and alarm systems, commercial cooking suppression systems, and other specialized fire protection systems are reviewed. Total permit fee revenue for 2007 was \$12,324.

2007 Plan Review Totals

| | |
|-------------------------------|----|
| Fire Alarm Plan Reviews | 6 |
| Sprinkler System Plan Reviews | 14 |
| Commercial Cooking Operations | 12 |

2007 Division Reports - Fire Prevention Public Education



The most cost-effective way to prevent fires or injuries in our community is to **educate the public about fire safety and injury prevention**. A vital part of any effective fire or injury prevention program is an active public education effort. The Wenatchee Fire and Rescue Department provides a variety of public education programs, and partners with other public safety agencies and organizations in our community, to provide thousands of contacts each year to audiences of all ages.

| Activity | Contacts |
|--|----------|
| School Programs | 225 |
| Station Tours | 627 |
| Fire Safety Presentations and Fire Extinguisher Demonstrations | 280 |
| Fire Aid & CPR Classes | 100 |
| Safe Kids Events | 450 |



2007 Division Reports - Fire Prevention Public Education Events



Senior Fire Safety

Assistant Chief Yaple had the opportunity to speak about fire safety and evacuation drills to approximately 70 seniors at the Wenatchee House and Wenatchee Manor Senior Apartments.



Head Start Presentation

The Department provided Head Start Program personnel with pre-service fire safety training, including the use of fire extinguishers. Chief Smoke, Assistant Chief Yaple, and Department Secretary Yolanda Garcia teamed up to deliver the public education presentation to approximately 100 personnel.



Healthy Family Day

Apple Blossom





2007 Division Reports - Fire Prevention Fire Investigations

The fire investigation program is an important component of fire prevention. Fire investigations provide valuable information about the fire cause and factors that contribute to the spread of the fire and the property damage. Information on fire cause provides the foundation for effective intervention strategies to prevent future fires.

| Date | Shift | Address | Property Type | Cause | Heat Source | Damage Estimate |
|-------------|-------|-----------------------------|-------------------------|-------------------------------|---------------|-----------------|
| January 12 | C | 334 Broad Street | Single Family Residence | Accidental | Undetermined | \$50,000 |
| January 13 | A | 1321 9 th Street | Single Family Residence | Suspicious | Arson | \$20,000 |
| February 12 | A | 816 Ferry Street | Kitchen | Accidental | Kitchen Range | \$5,000 |
| February 20 | B | 718 Monroe | Triplex-Room Fire | Accidental | Candle | \$2,600 |
| March 9 | B | 707 Gellatly | Garage | Accidental | Electrical | \$13,500 |
| March 17 | A | 843 Walker | 92 Rodeo | Suspicious | Undetermined | \$4,000 |
| May 16 | C | 102 N Wen Av #201 | Apartment | Accidental | Cigarette | \$15,000 |
| June 14 | C | 1007 Walker | Garage | Accidental | Undetermined | \$21,000 |
| June 22 | B | 1227 4 th Street | Storage Area | Accidental | Cigarette | \$5,000 |
| July 24 | A | 1515 Skyline | Structure | (Chelan County Fire District) | | NA |
| August 13 | B | 1250 Central | Apt Unit | Fan | Electrical | \$5,000 |
| October 16 | A | 927 Kittitas | Basement | Unknown | Suspicious | \$1,000 |
| October 19 | A | 3 Chehalis | Chevron Bulk / Outhouse | Arson | Lighter | \$20,000 |
| October 27 | C | 314 S Mission | Apartment Bldg | Suspicious | Unknown | \$150,000 |
| November 4 | B | 720 N. Wenatchee Ave | Avenue Motel | Accidental | Cigarette | \$10,000 |
| November 29 | B | 100 "A" S Cleveland | Red Brick Manor Apts. | Accidental | Cigarette | \$200,000 |
| December 6 | A | 1410 Tacoma | Travel Trailer | Unknown | Unknown | \$5,000 |
| December 14 | C | 1423 Springwater | Garage Fire | Accidental | Wood Stove | \$20,000 |

Fire Investigations

- **Fire Investigations: 18**
- **Regional Investigations: 4**
- **Fatality Investigation: 1**



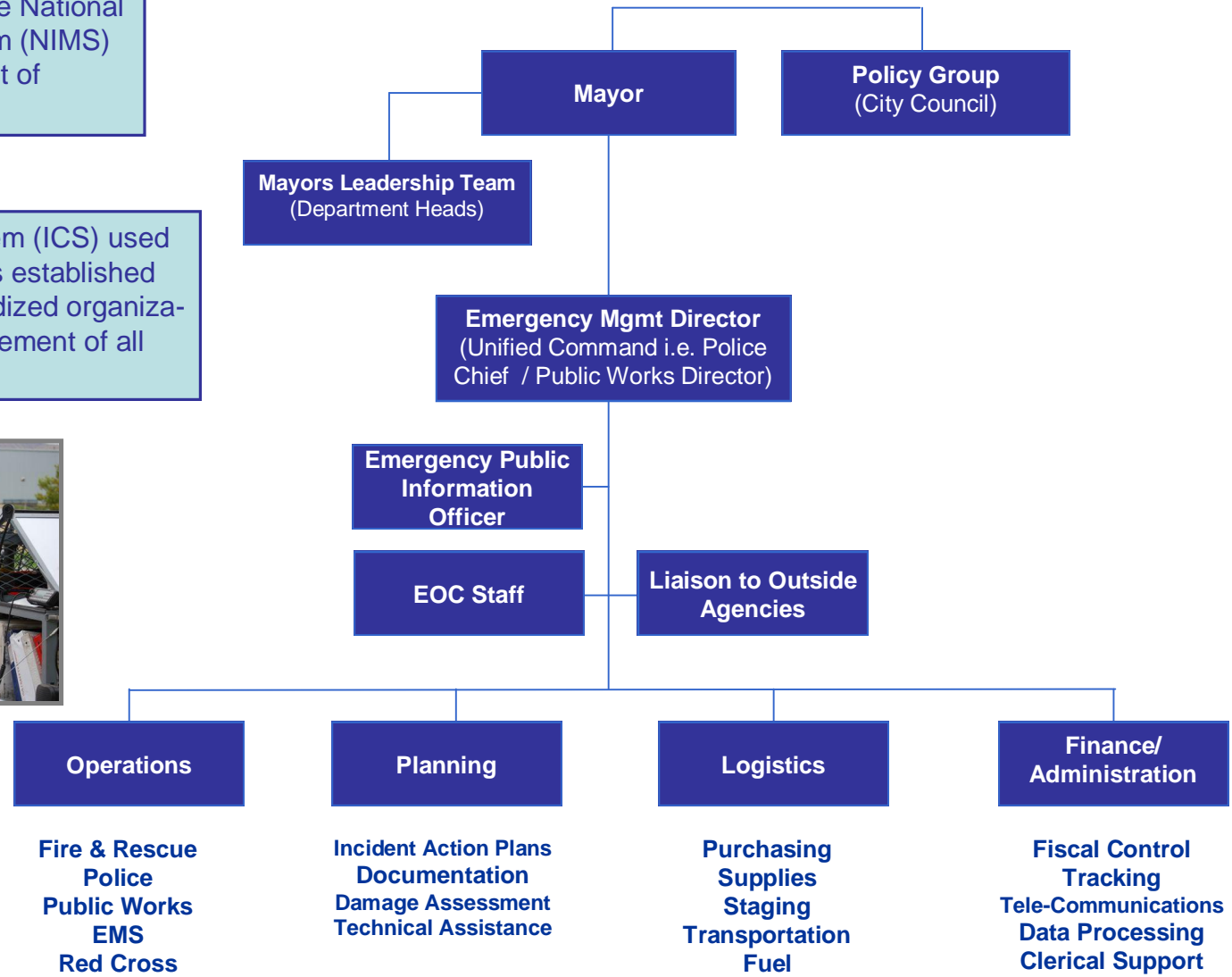
Intervention Strategies

- Arson:** arrest & conviction
- Human error:** public information & education
- Product failures:** product recalls
- Code violations:** inspection programs
- Juvenile firesetters:** education & counseling

2007 Division Reports - Emergency Management Organizational Chart

Organization of emergency or disaster response activities follows the National Incident Management System (NIMS) developed by the Department of Homeland Security (DHS).

The Incident Command System (ICS) used by the City of Wenatchee was established through NIMS as the standardized organizational structure for the management of all incidents.



2007 Division Reports Emergency Management

NIMS Compliance

Each year the Department of Homeland Security requires training and standardized compliance activities. The **National Incident Management System (NIMS)**, is a comprehensive system that applies standardized procedures and promotes cross-jurisdictional coordination and assistance for large-scale or complex incidents.

2007 Compliance Activities for the City included:

- On-going NIMS and ICS training
- Joint Information Centers (JIC)
- Standard Resource Typing for all federal, state and local agencies



Comprehensive Emergency Management Plan

The Plan (CEMP) is intended as the comprehensive framework for citywide mitigation, preparedness, response, and recovery activities to an emergency or disaster within the City of Wenatchee.

Mitigation includes activities taken before or after an emergency that prevent or minimize the risk of recurrence, or reduce the damaging effects of an emergency or disaster.

Preparedness includes plans or preparations made to get ready for an emergency or disaster to save lives and to help response and rescue operations.

Response is putting the preparedness plans into action to save lives and prevent further property damage in a disaster or emergency situation.

Recovery is the process taken to return to a normal or even safer situation following an emergency or disaster.

2007 Division Reports – Emergency Management Pandemic Flu Exercise, Hazmat Exercise

Pandemic Flu Exercise

In May Assistant Chief Yaple represented the department at a functional PIO (Public Information Officer) exercise at East Wenatchee City Hall. The Chelan / Douglas Health District set up this regional exercise to practice setting up a JIC (Joint Information Center) and bringing together the multi-jurisdictions and multi-agency PIO's for a common message. The exercise included local media as well as representatives from the five counties in Region 7.



LEPC / PUD Oil Spill Exercise

On October 10th, 23 agencies participated in the hazmat spill training exercise of a release on the Columbia River. Battalion Chief Price was the Confluence Division Supervisor as the A Shift Ladder and Engine crews deployed the spill boom with the Chelan County Sheriff's Office boat to deflect the floating hazmat material. Other fire, police and public works personnel met at the 5th and Western Emergency Operations Center (EOC) to coordinate downstream City public safety precautions.

While radio communication was an issue, the collaborative efforts and lessons learned from the many public safety participating agencies were praised by the Department of Ecology (DOE) and Environmental Protection Agency (EPA) spill response representatives.



Personnel - Promotions

At a promotion ceremony on March 27, Mayor Johnson read the oath of office for Fire Chief Stan Smoke and presented him with a certificate of promotion. Newly appointed fire officers, Battalion Chief Dave Baker and Captain Brian Brett were also honored.

A second promotion ceremony was held in June. Mark Yaple was promoted to Assistant Chief / Fire Marshal. Bruce Hosfeld and Doug Clark were both promoted to Captain.



Captain Doug Clark

Chief Stan Smoke



Captain Bruce Hosfeld



**Battalion Chief
Dave Baker**



**Assistant Chief
Mark Yaple**



Captain Brian Brett

Personnel – Recruits



Dustin Armitage

Dustin grew up in Onalaska, Washington. He received his AS degree from Clark College in Vancouver, and his Fire Science degree from Victor Valley College in Southern California. He attended the National Fire Academy for Public Education and Arson Investigation for Company Officers. Dustin worked as a firefighter at Fort Irwin in San Bernardino County and at Boeing.

Two new recruit Firefighters joined the Department in May.



Joe Monahan

Joe was born and raised in Edmonds, Washington. He received his AA in Technical Arts at Everett Community College in 2004 and completed his AA degree in Fire Science in 2005. Before joining Wenatchee Fire & Rescue, Joe worked for the Gold Bar and Monroe Fire Departments.



Dave Voss

In February of 2007 Dave Voss successfully completed his recruit year. Congratulations.

Personnel – Support Staff



Department Secretary **Yolanda Garcia** has been with the Department for over 14 years. During 2007 Yolanda stepped up to fill the Administrative Assistant position for a seven-month interim period. Yolanda's clerical and administrative support for Department personnel and the Department's programs and services were invaluable.

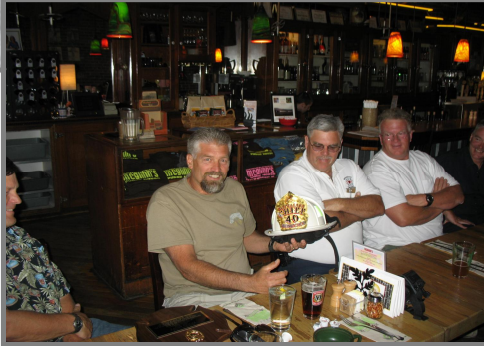
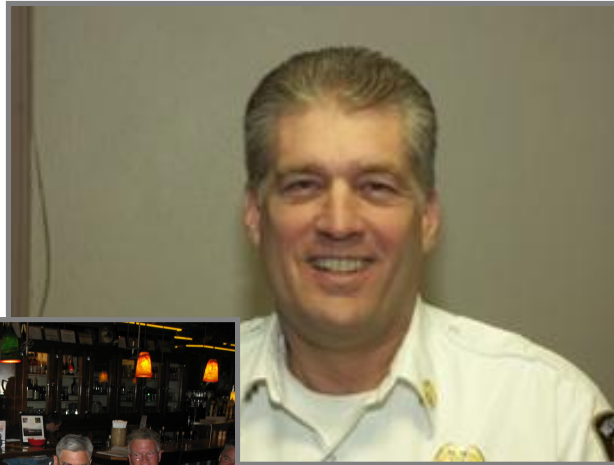
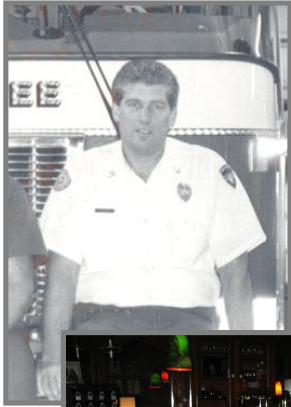


Cindy Blaufuss joined Wenatchee Fire and Rescue as the new Administrative Assistant in August. Cindy is a 1982 graduate of Wenatchee High School. She attended Kinman Business University and went to work at SkillSource in 1984 as Administrative Assistant. She worked at SkillSource for 23 years in progressively more challenging roles including seven years as Executive Assistant.



Betty Hendergart worked in a temporary position as a receptionist/secretary for the Department from February through September. Betty recently graduated from the Administrative Assistant program at the Wenatchee Valley College Computer Education Center and is currently working at Wenatchee Valley Medical Center.

Personnel – Retirees



Doug Mott joined Wenatchee Fire and Rescue in December of 1979. He was promoted to Lieutenant in 1982 and Battalion Chief in April, 1988.

After **28 years of service** with the Department, Battalion Chief Doug Mott retired January of 2007. He was honored with a reception at McGlinn's and presented with a gold Battalion Chief Badge as a token of the Department's appreciation for his years of service. Wenatchee Firefighter Local #453 presented a leather helmet with a custom gold Battalion Chief helmet shield.



John Kavanaugh joined the Department in June of 1980. In 1988 John was promoted to the position of Engineer, and he was promoted to Captain in July of 1991.

John retired on December 31, 2007 after **serving with the City's Fire and Rescue Department for over 27 years.**

Major Events & News - January 7 Windstorm



- WF&R received 150 calls in a 12-hour period.
- Damages were estimated at \$5.4 million county-wide



On **January 7, 2007** the City of Wenatchee experienced a severe windstorm. While high winds affected several areas of the County, the City was the most severely effected area.

Fallen trees and flying debris caused significant damage to structures and vehicles. Trees and downed power lines blocked roads and alley ways restricting ingress and egress for emergency responders and initial damage control crews. The winds also lifted shingles from roofs of several hundred homes leaving them exposed to further damage. The downed transmission lines resulted in a loss of power and communication lines for approximately 19,000 residents and business owners. Numerous trees were uprooted or fell down in the Wenatchee Cemetery and many of the 19 parks located within the City resulting in prohibited use in order to cut and clear fallen trees and debris. City Fire, Police and Public Works personnel provided documentation for the damage assessment and worked closely with Chelan County Emergency Management for the final data entry of the damage reports.

The **Mayor signed a Proclamation of Emergency** to accompany the Chelan County Resolution declaring the county-wide disaster that was sent to the Washington State Emergency Management Division.

During the recovery effort the City opened up an area in Lincoln Park so that citizens and businesses could bring vegetation debris. The City also rented a large chipper and provided loaders, excavators, and manpower to operate a debris stacking and chipping operation.



Major Events & News - Fire Chief Glen Harris



Chief Glen Harris
Wenatchee Fire & Rescue
1946 - 1977

The funeral service for Fire Chief Glen Harris was held on Monday, April 2, 2007. Chief Harris was a tremendous example and influence to the fire service and Wenatchee community. In his later years he rode on the 1909 Pirsch Ladder Wagon in the Apple Blossom parades reflecting the character, honor and traditions of the Wenatchee Fire Department. On April 2nd Chief Harris' casket rested on the horse-drawn ladder wagon as it slowly made its way beneath the crossed-telescoping ladders at the entrance of Wenatchee Cemetery for his final ride.



Firefighters from around the region mourned with family and the Wenatchee community. The Seattle Fire Department Bagpipe and Drum Corps played their tribute. The Bellevue Fire Honor Guard provided escort for the casket. American Legion Post 10 members fired their rifles to salute a former soldier. The U.S. Marines folded the flag that was presented to Gladdie, the Chief's wife.



Major Events & News

314 S. Mission Street Fire

On Saturday, October 27, crews responded to a structure fire at 314 S. Mission. The two-story residence had been converted to five apartments. Two occupants fled from the burning building. One occupant suffered a fractured hip and was flown to Harborview Medical Center. Multiple points of origin led investigators to the conclusion that the fire was deliberately set and it was investigated as an arson fire.



Red Brick Manor Apartment Fire

On Thursday, November 27, two fire victims jumped from second story windows and two other victims were rescued from the apartment building in this two-alarm fire at 100 S. Cleveland. Two of the victims were flown to Harborview Medical Center while 45 firefighters were on the scene of this five-hour incident. The fire was caused by smoking next to an oxygen bottle. Exploding oxygen bottles accelerated the blaze as firefighters arrived on the scene.



Cascadian Apartment Fatality Fire

On the morning of May 16, a 65 year old man suffered severe burns to his face, head and torso in a two-alarm fire in a second floor room of the ten-story Cascadian Apartments. The man died at Central Washington Hospital several hours later. Firefighters contained the fire to the apartment. The cause of the fire was determined to be a cigarette discarded by the victim.

Major Events & News



Easy Street Fire

The Easy Street Fire started from a smoke bomb on Saturday, July 7, near Warm Springs Canyon. City of Wenatchee firefighters responded with the surrounding Fire Districts on the initial 3rd alarm response that grew overnight to a State Mobilization. By Sunday the fire had grown to 5,800 acres with 300 firefighters and over 250 homes evacuated in the Sunnyslope area. Wenatchee Fire and Police worked with the MAC (Multi-Agency Coordinating Group) that formed on Sunday morning to coordinate the regional resources for the fire, coordinate the involvement of more than two dozen agencies, and address the needs and concerns of the public. Calmer winds on Sunday evening helped give firefighters the upper hand and contain much of the fire by Monday. The total cost of the firefighting efforts stretched close to \$2 million and the blackened landscape to the north reminded us of the vigilance we must have in the wildland interface areas around the Wenatchee Valley.



Cascade Street Fire



March Run-off Flooding



Tacoma Street Trailer Fire



**Springwater Street
Garage Fire**



Avenue Motel Fire

Special Recognition - Firefighter Mike Atkinson



Firefighter Mike Atkinson

In January of 2007 Wenatchee Fire and Rescue was awarded over \$36,000 through the Assistance to Firefighter Grant Program for Operations and Safety. The Department share of the cost was 10%, or \$3600.

The purpose of the Assistance to Firefighters Program is to protect the health and safety of the public and firefighting personnel against fire and fire-related hazards.

Firefighter Mike Atkinson was responsible for writing, submitting, and coordinating the receipt of the grant funding, ordering the exercise equipment for both stations, and setting up and coordinating the education and counseling in injury prevention, fitness, nutrition, and stress reduction.



The Station 41 storage and archive room was cleaned up and remodeled as an exercise room at the main station. Station 42 also received new exercise equipment.



Special Recognition- Captain Mike Hughes

Captain Mike Hughes wrote and submitted an article to **Fire Engineering Magazine** about the December 19, 2006 Davis Furniture Warehouse fire. The article entitled “**Furniture Warehouse Fire: Lessons Learned**” came out as a feature article in the September 2007 publication.

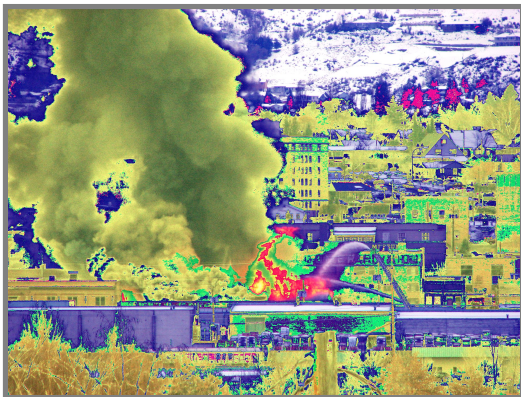
Mike did an excellent job in writing a first person account of the fire. As the Captain on Engine 41, the first-responding engine to the fire, Mike played a major role in the initial fire attack and the firefighting operations in the alley as well as the Hamilton Warehouse building.

The article includes graphics and pictures that take the reader through the incident from the first tone out from RiverCom Dispatch, through the firefighting operations and into the fire cause investigation. Mike concludes with a discussion of lessons that can be learned from the furniture warehouse fire to help fire departments throughout the country learn from our experience.

Needless to say, we are very proud of Mike's well written feature article in one of the leading fire service magazines that emphasizes fire training and safety.



Captain Mike Hughes



Hometown Hero Honors

Wenatchee Downtown Association Annual Banquet

On Thursday, March 22nd, the Wenatchee Downtown Association held its annual banquet. **This year Wenatchee Fire and Rescue was sponsored by Roger Bumps of Davis Furniture as a “Hometown Hero.”**



2007 Good Citizen Awards

Good Citizen Awards



Melinda White and her son, Cam, were honored at the June 14 City Council meeting. On May 31st, Mrs. White and Cam were heading home on Ringold Street and noticed smoke about a block before their house. Melinda called 911 while Cam found a garden hose to put the fire out. Their actions stopped the fire spread several minutes before the Fire and Rescue Department arrived and reduced the amount of damage caused by the fire.



On June 22, 2007 Shawn Silva noticed smoke coming from his neighbor's property. His quick action of calling 911 and then knocking the fire down with a garden hose stopped it from spreading into the attic of the home and made a huge difference in the amount of property damage from the fire. On July 26, at the City Council meeting, Shawn was given a Good Citizen Award by the Mayor to express our appreciation for his community involvement.



Firefighter Mike Day An Every Day Hero

Firefighter Mike Day was helping a friend rebuild his porch damaged by the January windstorm. While they were working, the 27 year old friend had a seizure, fell approximately four feet, and received several cuts on his head from the fall. Mike's training as a firefighter and emergency medical technician (EMT) helped him take control of the scene as he treated the patient, protected him from further physical harm and called 911 for more medical help. Mike also contacted the family, gathered important medical information for the ambulance crew, and assisted as his friend was transported. **Mike's friend, his family, and the Wenatchee community appreciate his actions as an Every Day Hero.**



Community Events

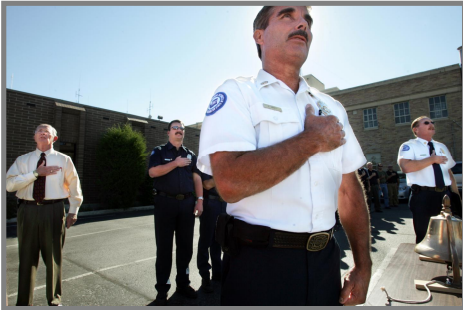
31st Annual Softball Tournament

In July 2007 Wenatchee Fire and Rescue hosted its 31st Annual Softball Tournament. Teams representing 18 fire departments and districts, and their families, came to Wenatchee for the tournament. Congratulations to the Wenatchee team's 4th place finish this year. The 18 visiting teams enjoyed beautiful weather during the tournament and there were some great ball games. The championship game was won with a walk-off home run by the team from Maple Valley. **Thanks to everyone, the ball players, shift personnel and family members that represented our Department at Walla Walla Park.**



A special "Thanks" to Assistant Chief Gary Babst who did a great job again this year with the organizing, scheduling, and some good looking trophies, to make the tournament so successful for the Department and our community.

Community Events



September 11 Memorial Ceremony

At 10:00 on September 11, Wenatchee Fire and Rescue invited other City employees to gather at the City Hall flag pole for a **Remembrance Ceremony**. After a few brief words to honor the firefighters, police, and other public workers and citizens who lost their lives on September 11, 2001, Assistant Chief Babst rang the memorial bell. **Three sets of five chimes rang out to honor the victims of the attacks on 9/11.** After a minute of silence and the Pledge of Allegiance, we dismissed the group quietly.

President Bush declared September 11, 2007 as **Patriot Day** to honor the innocent Americans and people from around the world who lost their lives as a result of the terrorist attacks.

City Christmas Lunch

Public Works coordinated Christmas lunch for City employees. An estimated 170 people attended. City employees donated prizes and gift baskets raising \$1,852 for local charities including the Women's Resource Center and the Bruce Hotel. **The Fire and Rescue Department put together two great gift baskets for the Christmas event.**



Firefighter Christmas Party



Wenatchee Flake Festival



Wenatchee Parks Department Halloween Carnival

Over 1,500 children came to the Wenatchee Center for fun, prizes and candy. **Wenatchee Fire and Rescue manned the welcome table handing out bags, stickers and punch cards.**



Veteran's Day Barbecue

Wenatchee Firefighter Local #453 firefighters hosted the 5th annual barbecue for veterans and their families. This year the firefighters teamed up with local businesses including ALCOA, Albertson's and Weinstein Beverage, to **feed about 200 veterans after the November 11th Veterans Day Parade.** 39



2008 GOALS

An annual report on the activities of 2007 would not be complete without a forward look and plan for 2008.

- Coordinate capital fire facilities project through needs assessment, site selection, site and building design concept, and voter approval of general obligation bonds to finance the design and construction of the fire facilities.
- Continue development of Wenatchee Fire and Rescue's 3-5 year strategic plan.
- Continue planning and accountability emphasis throughout Department with 2008 work plan and subsequent goals, objectives and action plans.
- Continue to seek funding alternatives to increase programs and services.
- Establish competency-based career development programs for the position of Captain.
- Continue promotion and coordination of joint training opportunities with neighboring Fire Districts.
- Complete update of City Comprehensive Emergency Management Plan (CEMP).
- Coordinate City Emergency Management program with Chelan County, Region Seven, and State Emergency Management Division programs.
- Coordination of 2008 National Incident Management System (NIMS) compliance for the City.
- Host 32nd annual Wenatchee Fire and Rescue Department softball tournament.
- Host 2008 Washington Fire Chiefs Conference.